

Scoop Customer Referral Rewards Program

Referral Program Terms & Conditions

Scoop Customer Referral Appreciation Program

Last Updated: May 8, 2026

Scoop values referrals from our customers and community. Through this Referral Appreciation Program (“Program”), eligible individuals may receive a referral appreciation reward when they introduce a qualified new customer to Scoop.

By participating in this Program, you agree to the following terms:

1. Eligibility

The Program is open to current Scoop customers, users, partners, and other approved participants who are legally permitted to participate.

Participants must:

- Be at least 18 years old
- Provide accurate and complete information
- Ensure participation complies with their employer’s policies, codes of conduct, procurement rules, and applicable laws

Employees of Scoop and immediate family members are not eligible unless otherwise approved by Scoop.

2. Qualified Referrals

A referral is considered “qualified” when:

- The referral is submitted through Scoop’s official referral form
- The referred company is not already actively engaged in a sales process with Scoop
- The referred company becomes a paying customer of Scoop
- The referred customer completes its initial payment to Scoop

Scoop reserves sole discretion in determining referral eligibility and qualification.

3. Referral Contact & Consent

When submitting a referral, you must confirm one of the following:

- You have spoken with your contact and they have agreed to be contacted by Scoop; or
- You have spoken with your contact and they intend to reach out to Scoop directly

You represent that you have the right to provide the information submitted and that your actions comply with applicable privacy and anti-spam laws.

Scoop may decline to contact a referred party at its discretion.

4. Referral Appreciation Reward

Eligible participants whose qualified referral becomes a Scoop customer will receive a one-time referral appreciation reward equal to US\$500 or the equivalent amount in EUR, GBP, or CAD.

The reward may be provided in one of the following forms at Scoop's discretion:

- Gift card
- Company account credit
- Charitable donation
- Other appreciation item selected by Scoop

Rewards:

- Are provided as a gesture of appreciation
- Are not commissions, wages, or compensation for sales services
- Have no cash value unless expressly stated
- Are non-transferable

Scoop reserves the right to substitute or modify rewards at any time.

5. Taxes & Reporting

Participants are solely responsible for any tax obligations associated with receiving a reward.

Scoop may request additional information where required for accounting, tax, or legal compliance purposes.

6. Compliance & Ethics

Participants are responsible for ensuring that accepting a reward does not violate:

- Employer policies
- Procurement rules
- Professional obligations
- Applicable laws or regulations

Scoop reserves the right to withhold or deny rewards where doing so may create legal, ethical, or compliance concerns.

7. Program Changes

Scoop may modify, suspend, or terminate this Program at any time without notice.

Any decisions made by Scoop regarding eligibility, referrals, or rewards are final.

8. Contact

Questions regarding the Referral Appreciation Program may be directed to:

support@scooprobotix.com